

## Appendix 2: 2015 National Fraud Initiative Data Matches Update 27 February 2015

### Background

- Southend-on-Sea Borough Council received a total of 5,085 matches as part of the National Fraud Initiative 2014/15. This is across a total of 84 reports.
- The National Fraud Initiative lists matches with three different categories High, Medium, Low and within those categories highlights certain matches as recommended.
- Each report has guidance attached to it which advises that the report is filtered so the recommended matches are processed. As such, Southend-on-Sea Borough Council will normally only process recommended matches on the high level risk reports. However, some departments will process additional matches due to the nature of the report.
- The summary below lists the total recommended matches for the high level reports and the number of matches cleared.
- If a department has processed additional matches, for example relating to deceased data, then additional matches will be classed as recommended.
- This means Southend-on-Sea Borough Council has a total of 1,573 matches across 29 reports to be processed.
- Council staff have already processed 920 matches which leaves 653 matches to complete.
- The comments section will refer to Notes below and provide further explanation on the reports:
  - **Note 1:** Further filters have been applied to these reports which have removed some high level recommend matches e.g. benefit claimants in receipt of a primary benefit as the Department for Work and Pensions would normally investigate those individuals.
  - **Note 2:** *'Report not actioned'* means that none of the data matches in that category have been reviewed at the time of reporting.
  - **Note 3:** Indicates cases currently under investigation or awaiting response from an external body i.e. Department for Work and Pensions, Other Local Authorities or court hearings.
  - **Note 4:** Unable to review matches in the foreseeable future due to staff resource issues.

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Report Name	Recommended Matches	Cleared Matches	Comments	Case Proven No. & (£)	Target Completion Dates
<b>Blue Badge</b>					
Blue Badge Parking Permit to Blue Badge Parking Permit	9	9	1 Data Error corrected.		
Blue Badge Parking Permit to Blue Badge Parking Permit Phone Number	6	6			
Blue Badge Parking Permit to DWP Deceased	220	220			
<b>Concessionary Travel Passes</b>					
Concessionary Travel Passes to DWP Deceased	471	471	1 Data Error corrected.		
<b>Creditors</b>					
Duplicate records by amount and creditor reference	331	94			
Duplicate records by invoice number and amount but different creditor reference and name	7	7			
Duplicate records by name, invoice number and amount but different creditor reference	1	1			
Duplicate records by reference, amount and creditor reference	11	11			

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VAT overpaid	133		Note 2		
<b>Housing Benefit Matches</b>					
Housing Benefit Claimants to DWP Deceased	62	62			
Housing Benefit Claimants to Housing Benefit Claimants	10	1			
Housing Benefit Claimants to Housing Tenants	4		Note 2		
Housing Benefit Claimants to In-country Immigration	7		Note 2		
Housing Benefit Claimants to Market Traders	1		Note 2		
Housing Benefit Claimants to Payroll	8	1			
Housing Benefit Claimants to Pensions	24		Note 2		
Housing Benefit Claimants to Right to Buy	1		Note 2		
Housing Benefit Claimants to Student Loans	146		Note 2		

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Housing Benefit Claimants to Taxi Drivers	11		Note 2		
<b>Housing Tenants</b>					
Housing Tenants to Housing Benefit Claimants	2		Note 2		
Housing Tenants to Housing Tenants	1		Note 2		
<b>Payroll Matches</b>					
Payroll to Creditors	7		Note 2		
Payroll to Payroll	3		Note 2		
<b>Personal Budgets</b>					
Personal Budgets to DWP Deceased	9	9			
Personal Budgets to Pensions	34		Note 2		
<b>Private Residential Care Homes</b>					
Private Residential Care Homes to DWP Deceased	28	28			

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<b>Resident Parking Permits</b>					
Resident Parking Permits to DWP Deceased	18		Note 2		
<b>Right to Buy</b>					
Right to Buy to Housing Benefit Claimants	6		Note 2		
Right to Buy to Right to Buy	2		Note 2		